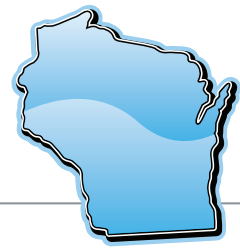


Claim Handling

FOR **WISCONSIN** P&C INSURANCE

COMPILED BY LYNCH & ASSOCIATES, P.C. ANCHORAGE, AK, WWW.NORTHLAW.COM



ACT TO BE PERFORMED	COMPLIANCE TIMEFRAME	REFERENCE
Acknowledge pertinent communications with respect to claims	Within 10 consecutive days form receipt of a communication concerning a claim	Wis. Admin. Code Ins. § 6.11(3)(a)(1) Wis. Admin. Code Ins. § 6.11(4)
Provide necessary claims forms, instructions and reasonable assistance to insureds and claimants	Within 10 consecutive days form receipt of a communication concerning a claim	Wis. Admin. Code Ins. § 6.11(3)(a)(3) Wis. Admin. Code Ins. § 6.11(4)
Provide a reasonable explanation of the basis in the policy contract or applicable law for denial of a claim or for the offer of a compromise settlement	Within 10 consecutive days form receipt of a communication concerning a claim	Wis. Admin. Code Ins. § 6.11(3)(a)(5) Wis. Admin. Code Ins. § 6.11(4)
Affirm or deny coverage of claims	Within a reasonable time after proof of loss has been completed	Wis. Admin. Code Ins. § 6.11(3)(a)(7)

*The link provided is to the entire Insurance Code.
In order to find the specific section referenced you will need to scroll down.