

# Claim Handling

FOR **MAINE** PROPERTY & CASUALTY INSURANCE

COMPILED BY LYNCH & ASSOCIATES, P.C. ANCHORAGE, AK, WWW.NORTHLAW.COM



<b>ACT TO BE PERFORMED</b>	<b>COMPLIANCE TIMEFRAME</b>	<b>REFERENCE</b>
Acknowledge pertinent written communications with respect to claims	Promptly	Me. Rev. Stat. Ann. tit. 24-A § 2164-D(3)(B)
Affirm or deny coverage, reserving appropriate defenses	Within a reasonable time after having completed investigation of claim	Me. Rev. Stat. Ann. tit. 24-A § 2164-D(3)(F)
Provide accurate written explanation for claims denials or offers of compromise settlement	Promptly	Me. Rev. Stat. Ann. tit. 24-A § 2164-D(3)(J)
Provide forms, accompanied by reasonable explanations for their use, necessary to present claims	Within 15 calendar days of request	Me. Rev. Stat. Ann. tit. 24-A § 2164-D(3)(K)